

## How do I use Acura Roadside Assistance?

During the period of the New or Certified Pre-Owned Vehicle Limited Warranty on your Acura purchase, 24-hour Acura Roadside Assistance is available at no cost to you in the United States, Canada, and Puerto Rico.

Acura's Roadside Assistance program covers a variety of services such as emergency fuel delivery, battery jump-start, lockout assistance, flat tire change, and, if your vehicle is mechanically disabled, emergency towing to the nearest Acura dealership. In the event of an emergency collision, the vehicle can be towed to your nearest [Acura ProFirst Collision Repair Facility \(https://owners.acura.com/collision/\)](https://owners.acura.com/collision/), at your request.

If your vehicle breaks down while you are traveling (more than 100 miles from your residence), Acura Roadside Assistance will review reimbursement requests for receipted expenses for alternate transportation, food, and accommodations for the first three consecutive days while the vehicle is being repaired. Reimbursement is limited to \$900, no more than \$300 per day for three days maximum.

Acura Roadside Assistance will also provide you with assistance in making hotel reservations, airline reservations, locating alternate transportation, and more. Any third party costs (such as a vehicle rental, lodging, or taxi) associated with these services will be paid by the driver requesting the service.

Enhanced Roadside Assistance gets you in touch with a representative by simply pressing the LINK button in your vehicle (if equipped). If you're interested in Enhanced Roadside Assistance, please refer to [AcuraLink \(https://acuralink.acura.com/#/\)](https://acuralink.acura.com/#/) to see if your vehicle qualifies and, if so, select an upgraded enrollment package.

To request a service, reimbursement, or more information about Acura Roadside Assistance, please call 800-594-8500, 24 hours a day, 7 days a week and have the following information available before calling:

- Your name and address
- Vehicle model and identification number (VIN)  
([https://crrs.secure.force.com/acuraknowledge/articles/Public\\_Knowledge/What-is-the-VIN-A/?q=vin&l=en\\_US&c=Division\\_Subdivision%3AAcura&fs=Search&pn=1](https://crrs.secure.force.com/acuraknowledge/articles/Public_Knowledge/What-is-the-VIN-A/?q=vin&l=en_US&c=Division_Subdivision%3AAcura&fs=Search&pn=1)).
- Exact vehicle location
- Your location and a phone number where you can be reached