

Audi Platinum Exclusions

As Written by Audi

Exclusions from coverage

This agreement will not pay or reimburse you for:

- A. Any loss, damage or expense caused by accidents, any alterations or additions to the covered vehicle or the part, use of oversized or undersized tires or wheels, alterations or additions to the covered vehicle not authorized by its manufacturer, any non-manufacturer/non-factory installed parts, the failure of any part not covered by this agreement, accidental loss;
- B. Any loss, damage or expense associated with any installed aftermarket products or devices not approved by the covered vehicle's manufacturer;
- C. Any mechanical breakdown caused by accidents, collision, upset damage, falling objects, theft, larceny, explosion, lightning, earthquakes, fire, windstorms, hail, water, floods, subfreezing temperature, malicious mischief, vandalism, civil commotion, riots, wars, terrorism, civil unrest;
- D. That portion of the cost to repair or replace a covered part covered by any manufacturer warranty, or any other coverage or other reason that the manufacturer, importer, distributor, seller or repairer of the covered vehicle will repair or replace the part at its expense or at a reduced cost;
- E. Any invoice presented to us or administrator for payment for services not performed as described at the time of authorization;
- F. Any claim if the covered vehicle's odometer, since the agreement purchase date, has been altered, disconnected, is inoperable, or actual mileage cannot be documented, or reasonably be estimated;
- G. Any claim if the covered vehicle is used for competitive driving or racing, or for a prohibited commercial purpose, unless you have selected the light duty commercial use coverage on the registration page, and the covered vehicle qualifies for such coverage, in which case the covered vehicle is eligible for the uses described in section 3(b)(2), light duty commercial use coverage;
- H. Any mechanical breakdown caused by misuse, abuse, negligence, improper towing, lack of maintenance of the failed covered part (if lack of maintenance caused or contributed to the mechanical breakdown);
- I. Any mechanical breakdown caused by contamination, overheating, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage, chemicals;
- J. The need to repair or replace a covered part arising or resulting from the use of the covered vehicle outside of the United States, its territories or Canada;
- K. Hazardous waste disposal charges, environmental fees, storage or freight charges, adjustments, shop supplies, core charges, and correction of rattles/squeaks/ wind noise/ odors/water leaks;
- L. Any consequential (including, but not limited to, fire damage), secondary damages or unreasonable costs that you may suffer as a result of the need to repair or replace a part;
- M. Any failure or damage to a covered part caused by the failure of a non-covered part;
- N. Liability for damage to property, injury to or death of any person arising out of the operation, maintenance or use of the covered vehicle whether or not related to the covered parts;
- O. Under powertrain and gold coverages, any part that is not specifically listed as covered under the coverage selected;
- P. Under platinum coverage, any of the following parts and/or services: friction clutch disc, pressure plate and clutch release bearing, hinges, glass, glass framework and fastening adhesives, lenses, sealed beams, body parts and/or panels, alignment of body parts, flexible body parts, structural framework, convertible top framework, structural welds, removable hardtop assemblies, bumpers, trim, moldings, door panels, door handles, door lock cylinders (other than ignition lock cylinders), tires, wheels, wheel rims, wheel covers, wheel balancing, wheel alignment (unless the wheel alignment is required for the repair of a covered part), batteries (except for hybrid/electric batteries), wiper blades, brake pads and rotors, lights, fuses, bulbs, filters, lubricants, or fluids not replaced in conjunction with a covered repair, upholstery, vinyl and convertible tops, paint, bright metal, sheet metal, freeze plugs, heater and radiator hoses, exhaust system, catalytic converter;
- Q. Hybrid/electric vehicle exclusions: damage or malfunctions caused by improper charging of the high-voltage system; damage or malfunctions caused by improper storage or handling of the high-voltage covered vehicle, including, but not limited to parking the covered vehicle for more than twenty-four (24) hours when the ambient temperature is higher than one hundred eighteen (118°F) degrees Fahrenheit; damage or malfunctions caused by operation of the high-voltage vehicle in areas flooded with water higher than the bottom of the covered vehicle's body.
- R. Any hoses and belts not specifically listed as covered in section 4, agreement coverage.
- S. Any repairs of valves and/or rings for the purpose of raising the engine's compression if a mechanical breakdown/failure has not occurred;
- T. Any maintenance on the covered vehicle;
- U. Any personal expenses (except where noted under the trip interruption benefit) arising because the covered vehicle is not available for you to use;
- V. Damages caused to your engine resulting from the ingestion of water through the engine air intake system (commonly referred to as water ingestion);
- W. Any mechanical breakdown, loss, damage or expense that results from a condition existing on or prior to the agreement purchase date (pre-existing condition).