

HYUNDAI ROADSIDE ASSISTANCE PROGRAM

The Hyundai Roadside Assistance Program reflects Hyundai's commitment to your complete satisfaction with the Hyundai ownership experience. It is available to you in all 50 states and Canada, 24 hours a day, 365 days a year.

60 MONTHS/UNLIMITED MILES COVERAGE

Roadside Assistance is provided on all new 2022 model Hyundai vehicles from the date the vehicle is delivered to the first retail buyer or otherwise put into use (in-service date), whichever is earlier, for a period of 60 months/unlimited miles.

TO RECEIVE ASSISTANCE CALL 1-800-243-7766

A toll-free call to the Hyundai Roadside Assistance line will provide you with assistance for various Roadside Events. See "Coverage" section for details on program coverage. To receive Roadside Assistance, call the Hyundai Roadside Assistance Program phone number, and provide a representative with the following:

- o Your Name
- o Vehicle Identification Number (VIN) located on the driver's side dashboard
- o Vehicle Mileage
- o Vehicle Location
- o Description of your vehicle's problem

SECTION 2

HYUNDAI ROADSIDE ASSISTANCE PROGRAM

COVERAGE

The Hyundai Roadside Assistance Program provides you with the following services:

- o National Hyundai Dealership Locator Service provides you with the location or phone number of Hyundai Dealerships or Authorized Service Facilities in the United States.
- o Roadside Events are defined as either:
 1. Towing: Transport for your vehicle to the nearest Hyundai Dealership or Authorized Service Facility, in the unlikely event your vehicle is inoperable, or
 2. Roadside Services:
 - Dead Battery/Jump Start
 - Flat Tire Change
(except vehicles that have been supplied with the Tire Mobility Kit instead of a spare tire)
 - Lock Out Service (keys locked in car)
 - Gas Delivery (up to three gallons, where permissible, at no charge when you run out)
- o If your vehicle has been diagnosed by Hyundai Dealership or Authorized Service Facility and if the reason for the disablement is a warrantable issue, please contact the Hyundai Customer Care's toll free number at 1-800-633-5151 to request reimbursement.
- o Examples of non-warranty related tows would include accidents or any other tow incident that is not the result of a defect in materials or workmanship.
- o Trip Interruption Benefit: In the event a warrantable mechanical disablement occurs more than 150 miles away from home, and your vehicle is disabled overnight due to a repair in process, Hyundai Roadside Assistance will reimburse you for reasonable expenses for meals, lodging, or alternate transportation. Trip Interruption Benefit is limited to \$100 per day, subject to a three-day maximum limit per incident.
- o Incidental or Consequential Damages associated with a vehicle failure, including without limitation loss of time; inconvenience; cost of transportation; telephone calls and lodging; loss of personal or commercial property; loss of pay or revenue; and loss of use of the vehicle, are not covered under this Program.

SECTION 2

HYUNDAI ROADSIDE ASSISTANCE PROGRAM

EXCLUSIONS

Roadside Assistance is not available for off-road conditions, or conditions manifesting themselves off-road. To receive service, the vehicle must be accessible from a publicly maintained road.

Roadside Assistance is not an Authorized Service Facility and is NOT A WARRANTY. For a description of the warranty covering your 2022 Hyundai, see the Hyundai New Vehicle Limited Warranty Section of this Owner's Handbook. Roadside Assistance is a limited service, provided to you to help minimize any unforeseen vehicle operation inconvenience.

The Hyundai Roadside Assistance Program does not include reimbursement for any costs/charges for repairs, parts, labor, property loss or any other expense incurred as a result of accident/collision, vehicle abuse, racing, vandalism or other items not covered by the Hyundai New Vehicle Limited Warranty. Also excluded are services for snow tires, repair to studs, mounting or demounting of snow chains, and any fines, fees or taxes associated with impound towing as a result of any actual or alleged violation of any law or regulation.

Hyundai Motor America (HMA) reserves the right to limit services or reimbursement to any owner or driver when, in Hyundai Motor America's judgment, the claims are excessive in frequency or type of occurrence.