



Roadside Assistance

Contact Roadside Assistance at 1-800-241-3673 – anytime, 24 hours a day, 365 days a year. As part of Mercury Commitment®, you will receive 24/7 Roadside Assistance nationwide (including Canada and Mexico), begins from the warranty start date and lasts five years or 60,000 miles whichever occurs first. The services available are:

Towing (warranty, non-warranty, collision)

Flat tire change

Battery jump start

Lock-out assistance

Fuel delivery

Winch out

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits. For further details, call 800 241-3673.

Mercury Commitment®

Roadside Assistance

800 241-3673



MERCURY | NEW DOORS OPENED

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Roadside Assistance

800 241-3673



MERCURY | NEW DOORS OPENED

Owner Identification Card

Because you're a valued Mercury driver, we've attached Mercury Commitment® Owner Identification Cards to carry in your purse or wallet. Please keep a card handy — it includes the Mercury Commitment hotline number for customer service or Roadside Assistance.

Owner

VIN

Dealer

Dealer Phone:

Contact your Mercury dealership or dial the Customer Relationship Center at 800-392-3673 should you have any questions.

Towing and emergency services are provided by and/or through, Cross Country Motor Club, Inc., Medford, MA, except in Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming where services are provided by and/or through Cross Country Motor Club of California, Inc., Thousand Oaks, CA. If traveling in Canada, call 800 665-2006.

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Mercury Commitment®

Customer Relationship Center

If you have questions about your Mercury vehicle or Mercury Commitment®, please contact your dealer. For additional help, you're invited to call our Customer Relationship Center at 800 392-3673, Monday through Friday, 8 a.m. to 5 p.m. in all time zones.

Vehicle Warranty

For a detailed description of what is covered and what is not covered by your vehicle's New Vehicle Limited Warranty, refer to the Warranty Guide that is provided to you along with your Owner's Guide.

Delivering on the Commitment

Mercury is committed to providing you with the best ownership experience. We have ensured that your vehicle underwent an exhaustive inspection process in order to fulfill our promise to you of a high performance vehicle.



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