

ROADSIDE ASSISTANCE

Included with your Nissan Vehicle purchase, Roadside Assistance Benefits are available to you, 24 hours a day, 365 days a year, for emergency roadside assistance should the need arise for any of the following items:

- Mechanical Breakdown
- Flat Tire
- Accident/Collision (One-way tow, loaner vehicle not included)
- Dead Battery
- Emergency Fuel Delivery
- Lock-out service

HOW TO USE ROADSIDE ASSISTANCE

Should one of the disablements listed above occur, simply call the toll free number, **1-800-225-2476** and advise the Roadside Assistance Representative of your name, the vehicle identification number (VIN) of your car, your location, and the nature of the problem. The VIN can be found imprinted on a plate affixed to the upper dashboard on the driver's side of your vehicle.

ON-SITE AND TOWING SERVICE

Depending on the type of vehicle problem you are experiencing, the Roadside Assistance Representative will determine the appropriate roadside assistance service to be dispatched. In most cases, minor disablement services such as lock-out service, out-of-gas delivery, battery boost, etc., can be performed on-site so that

you can be on the road again as soon as possible. Any charges for the replacement of keys, or non-warranty items will be your responsibility at the time of the repair or service. There is no charge for on-site or towing while within the parameters for Roadside benefits as defined under *Coverage*. Roadside Assistance will arrange to transport the vehicle to the nearest Nissan dealer. Warranty covered repairs will be provided for under the terms of the applicable Nissan New Vehicle Limited Warranty. However, any non-warranty or accident/collision repairs will be your responsibility.

Note: You may be required to sign a receipt at the time of disablement to acknowledge receipt of the Roadside Assistance service rendered.

EMERGENCY TRAVEL EXPENSE/TRIP INTERRUPTION BENEFITS

If you experience a mechanical breakdown more than 100 miles from your primary residence, you may be eligible for the following reasonable trip interruption benefits:

- Meals
- Lodging
- Substitute transportation
- Costs to reunite the vehicle and owner, after warranty repairs have been completed

The Roadside Assistance Representative will explain Emergency Travel Expense/Trip Interruption benefits in detail and provide authorization of appropriate benefits. In most situations you may be required to pay for these benefits initially. If so, the representative will provide instructions for reimbursement procedures. You must keep records of these expenses and submit them upon request. Emergency Travel Expense/Trip Interruption Benefits are not available for accident/collision and/or other non-warrantable disablements.

COVERAGE

Roadside Assistance is provided from the date the vehicle is delivered to the first retail buyer or otherwise put into use, whichever is earlier, for a period of 36 months/36,000 miles.

Roadside Assistance is available to anyone operating a Nissan vehicle with the authorization of the owner. (For purpose of Roadside Assistance benefits, "owner" includes the lessee of a leased vehicle.) These services are transferable with the resale of the vehicle for the time remaining on the Roadside Assistance coverage period. Roadside Assistance is available throughout all 50 states.

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TOWING

Roadside Assistance provides towing service for a period of 60 months/60,000 miles, (whichever comes first).

EXCLUSIONS

Roadside Assistance is not a warranty and is not provided under any Nissan warranty, but is a service which is provided to you as part of the purchase of a Nissan Vehicle to minimize any unforeseen vehicle operation inconvenience. Potential liability is expressly limited to the cost of the listed benefits and does not extend to incidental or consequential damages such as loss of use inconvenience, loss of pay, or commercial loss.

Roadside Assistance benefits exclude any costs related to repairs, parts replacement, labor, etc. which are incurred as a result of accident/collision, vehicle abuse, racing, vandalism or other items not covered by the Nissan New Vehicle Limited Warranty. Also excluded are services for snow tires, repair to studs, mounting or demounting of snow chains, and any fines, fees or taxes which are associated with impound towing as a result of actual or alleged violation of any laws or regulations.

Roadside assistance offers you AutoValet (Concierge), which will assist in arranging for the following services:

- **Hotel Reservations**
Assistance locating emergency lodging when away from home at a hotel that best fits your needs.
- **Airline Information**
Assistance obtaining flight information, e.g. flight times and fares.
- **Alternate Transportation**
Assistance obtaining rental vehicles or taxi service.
- **Enhanced Directory Assistance**
Assistance locating nearby service station, ATM, and/or bank and provide telephone and address information.
- **Message Relay**
We will attempt to contact those persons for whom telephone numbers are provided in order to relay messages.

All third-party cost associated with these benefits are the customer's responsibility.

Roadside Assistance is offered for emergency roadside assistance only. Any abuse of this benefit may lead to suspension or cancellation of the service.